

Professional Synopsis

Summary of Specialties:

- Seasoned, global professional with equal proficiency in Technical architecture/IT and Business Development
- Extensive experience in all aspects of business management and management consulting, collaboration, knowledge management, executive decision support, business intelligence, data warehousing, data definition and mapping with broad experience in multiple industries including financial, Pharmaceuticals, Biotech , retail, manufacturing, distribution and logistics
- Generalist expert in all aspects of information technology including full SDLC, program and project management, internet applications design, infrastructure development, collaboration, change management, mission-critical system selection, and large scale project and business initiative execution
- Business, eBusiness, eSolutions and eCommerce expert in all phases of solutions development, enterprise architecture, technical architecture and commercial deployment – expert in enterprise wide business applications, systems and technical initiatives
- Execution expert in interim management and management of turnaround/crisis situations (organizational upheaval, acquisition assimilation and recovery from poorly managed projects) at the financial, organizational and project level
- Exceptional communicator and presenter, equally comfortable with executives/stakeholders through end-users to include presentations, proposals, business analysis, public relations, technical evaluations, functional specifications, due-diligence analysis, gap analysis and technical writing (business/technical writer with multiple published articles including instructional video presentations)
- Highly versed in internet/intranet applications, portals (mission critical/ESS/External/SCM and CRM), collaboration and infrastructure technologies
- Highly experienced in program/project management including change control and quality assurance
- Client-facing expert at all organizational levels; able to succeed within any organization

Business perspective:

- Proven global/international enterprise architect in multi-national operations, management and project execution
- Executive advisor and hands-on management development consultant
- Experienced in acting executive management/Development Manager roles
- Proven success management capabilities and with direct responsibility for multiple projects in the 1-10m range
- Expert in engagement management, multi-vendor coordination/management and large scale team management
- Over 10 years in establishing PMO's, Program and Project Management in both technical and non-technical environments (teams up to 20 directs and 50 members)
- Expert in business analysis, architecture and requirements specifications, innovator and designer of user interface systems, infrastructure development and business process re-engineering
- Versed in current business methodologies including Balanced Scorecard, KPI definition and ISO implementation
- Author and Presenter of an executive training program for WatchIT.com Peak Performance Series: "Peak Performance – Business Intelligence: Best Practices for Project Management".

Technical perspective:

- 10+ years as a technology professional in enterprise software design and deployment using full SDLC; expert in large scale IT Program and Project Management
- Expert in Portal architectures, content management systems, collaboration systems, document management, document imaging, project management and infrastructure information systems
- Expert architect, designer and developer of stand-alone applications, client/server, n-tier, component based, messaging, middleware/data transition, intra/internet, enterprise and knowledge based/expert systems - Noted expert in intranet and internet based systems and business systems, ERP, SCM, EAI, EDI, CRM and others
- Implementation of Metadata Repository, Maintaining Data Quality, Data Cleanup procedures, Transformations , Data Standards, Data Governance program, Scripts, Stored Procedures, triggers and execution of test plans
- Extensive background in Ecommerce/B2B applications design, deployment and execution at the commercial level
- Microsoft Software Advisor with extensive experience in deployment/design/implementation of Servers: Commerce Server, Content Server, BizTalk, CRM, SQL Server, Applications Center, Sharepoint, Project Server and others and Development: Visual Studio, C#/VB.NET/ASP.NET
- Versed in and innovator in technical methodologies JAD, JIT, RAD, ISO and full SDLC

PROFESSIONAL EXPERIENCE:

Turbine Data Analysis and Reporting -

Turbine Data Analysis and Reporting is a platform to integrate various subject matter data (Profit & Loss, MTM, Exposure, Cash Flows, Impact, Counterparties, etc.) from Turbine billing application and Turbine gaming applications. The analysis spreads across Financials, Revenue Performance, Fraud detection, Email campaigning, Customer support, Player Conversion and Player behavior data.

The platform is based of Microsoft SQL Server technologies. SSIS packages are created to Extract, cleanse data from Oracle, MySql and SQL Server into a dimensional data warehouse. OLAP cubes are created at the top of which the Dashboard reports and KPI's are defined using Share point Excel services, Proclarity and Performance Point are used.

Managed Market Data resource -

MMDR is an enterprise data warehouse (EDW) solution designed to enable Pharmaceuticals companies to easily obtain relevant, accurate and up-to-date information about prescribers, managed care organizations, wholesalers, distributors and consumers. It involves cleansing of IMS data feeds using Fuzzy methods in c# and then further enabling Cognos based analytical functionality to do slicing and dicing of data.

CommHealth -

CommHealth is intended towards the measurement and assessment of health status in communities. This project aims towards providing systematic methods for community-level assessment that is invaluable for resource allocation and health care policy formulation. CommHealth is based on health status indicators from multiple data sources like Hospital Discharge data, clinical data etc and using an innovative comparative framework and weighted evaluation process to produce a rank-ordered list of critical community health care challenges. The data warehouse allows a core set of reports to be produced at a reasonable cost for community use. In addition, online analytic processing (OLAP) functionality can be used to gain a deeper understanding of specific health care issues. The data warehouse in conjunction with Web-enabled dissemination methods allows the information to be presented in a variety of formats and to be distributed more widely in the decision-making community.

ILink Healthcare Business Intelligence suite -

This project aims at providing intelligent reporting and analysis mechanism on ILink Healthcare software . This would help driving decisions in preventive care, health plans, providers, physician practices, clinics, hospice facilities and ancillary care providers. Technology enablers include Business Intelligence (BI) suite, Microsoft HealthVault, Executive dashboards using Office Business Applications (OBA), SharePoint, Service Oriented Architecture (SOA), Electronic Medical Records (EMR), Charge Capture, Outcome Analysis tools, HIPAA compliance and consulting, BizTalk HL7 Accelerator, Automated Clinical Forms and Medical Device Interface System.

Xerox Smartsend -

Xerox Smartsend is a complete document scanning, quality assurance and storage platform.

Work involved designing Ajax based user interface, Business logic components using .NET Remoting and NT services and then developing custom adapters using Web Service to interface with different client repositories like Share Point 2003/2007, Hummingbird, Documentum, DocuShare and Trim

Xerox Services Portal -

Xerox Service Portal is a customer-facing resource for submitting meters, incidents and supplies requests, responding to customer satisfaction surveys, finding printers, and installing print drivers. It involved developing InfoPath forms to fill the data and send to web services. Data is retrieved and moved to K2 for workflow and depending on the roles send to Share Point Portal Server 2003

Xerox Web document submission solution-

XWDSS allows end users to submit print jobs electronically using industry standard browsers. Once submitted, production personnel efficiently update job status as documents move through the production cycle, providing users with information about their jobs. Web-based printing generates cost savings and improvements in quality, productivity and turn around time. ASP.NET based front end is used for job submission. COM+ MSMQ are used to handle the heavy multithreaded backend operations.

Xerox Device Manager -

XDM is SNMP based Device discovery agent which pulls up the relevant information from Xerox/non-Xerox devices. It uses windows sockets at the core with SNMP standards.

Xerox Job Tracking agent-

JTA is a C++ based component which sits at the top of spooler. It is developed to parse print jobs to capture some of the important stats like colored print counts etc.

Education –

Bachelor of Technology in Electronics and Telecommunication from NIT Hamirpur, India